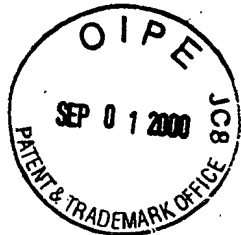


19. The method according to claim 16, wherein the identifier comprises a bar

A2
code.

20. The method according to claim 16, wherein sending the cover letter comprises faxing the cover letter to the processing center.



REMARKS

Claims 1-2 were pending in the application. Applicant herein has amended claims 1-2 and has added claims 3-20 to more fully protect the features of the present invention described in the specification and drawings. Entry and consideration of the foregoing amendments are respectfully requested. If there are any questions regarding this application, Applicant's attorney requests an opportunity to discuss this case with the Examiner either in person or by telephone interview.

Respectfully submitted,
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CERTIFICATE OF MAILING (37 CFR 1.8a)

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the U.S. Postal Service, postage prepaid, to the Asst. Commissioner for Patents, Washington D.C. 20231, this 28 day of August, 2000.

